

# Somerton Buttercross Health Centre

Date

1st April - 30th April 2018

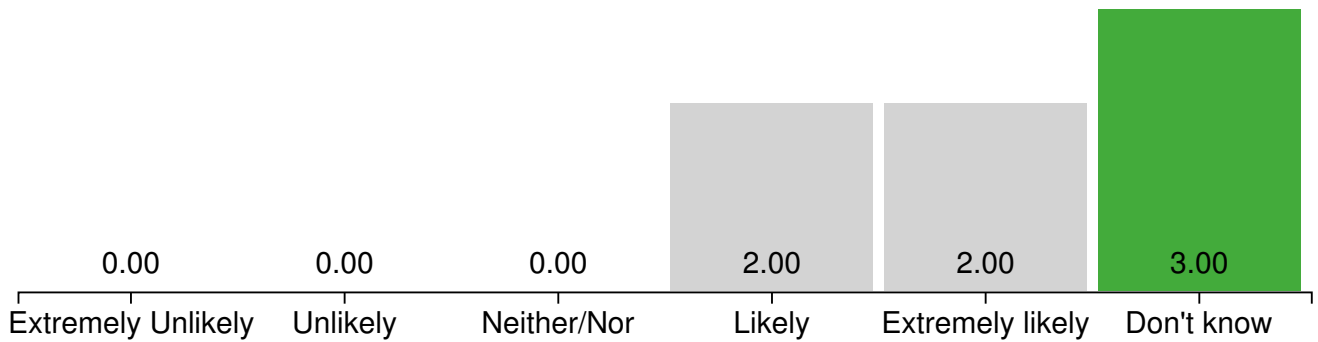
Average score this period



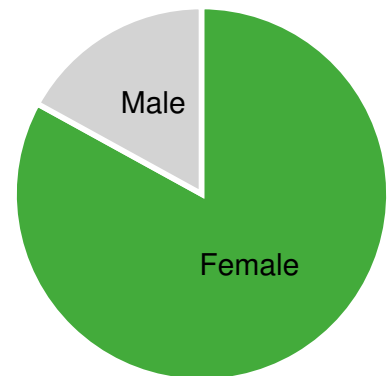
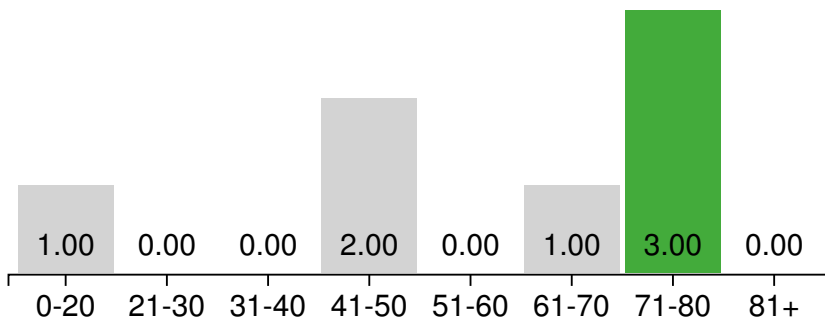
Reviews this period

7

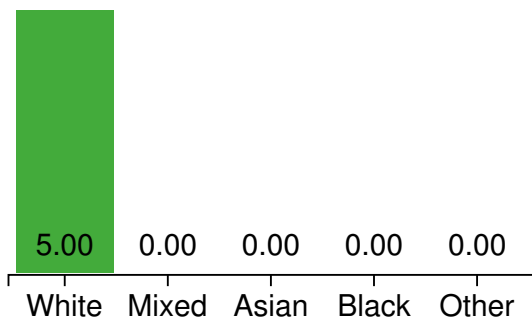
Reviews by score this period



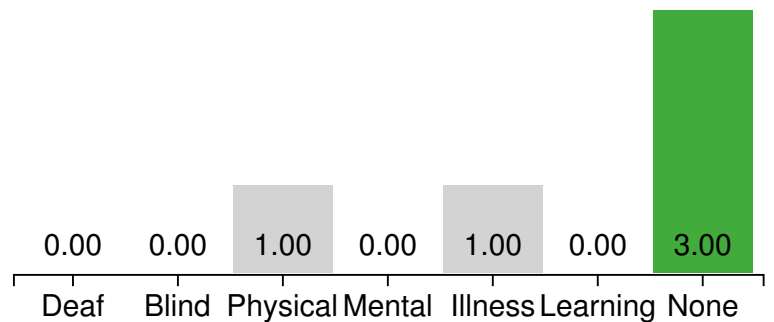
Reviews by age



Ethnicity



Long-standing conditions



4

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

Dr vony efficient and explained things clearly.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

I am writing about

Practice Nurse  
David Readings

My Husband + I were very impressed. We thought at first he was a trainee Doctor.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

A WONDERFUL, CARING APPOINTMENT WITH DR BALLAM .  
HELPFUL SERVICE FROM RECEPTION .

# 1

Involvement	5.00
Cleanliness	4.00
Staff	3.00
Appointment	3.00

Source: offline

Dr Gould - on time, friendly & very good at talking through procedure.

# 1

Cleanliness	5.00
Staff	5.00

Source: offline

I had considerate and patient information from receptionist - cannot be faulted - but there now seems to be at least a further 4 weeks delay - I having to uncover the information

# 4

Involvement	5.00
Cleanliness	5.00
Staff	4.00
Appointment	3.00

Source: offline

I have just seen Dr. Patrick Re. my joint problems and needing a referral to YDH.

Brilliant Doctor and service with a lovely smile. 😊

Only disappointment was how busy she was as had to wait 2½ weeks for appointment.



1

Involvement	5.00
Cleanliness	5.00
Staff	5.00

Source: offline

I received very good care from Mr Sylvia Bond who was kind, efficient, listened to me, gave me eye contact & was very patient and understanding.